



# RECOVERY™

## Key Features

- Single Platform for All Delinquencies & Charge-Offs
- Customer-Centric Portfolio Management
- Strategy Management and Trend Analysis
- Accounting, General Ledger, & Workflow Automation
- Shadow Accounting for Maximum Profitability

**Shaw Systems Associates, Inc.** has been helping financial services organizations streamline their operations since 1967. Our software solutions include consumer, commercial, and lease servicing, as well as collections and recovery. More than 300 clients in eight countries have enhanced their business by implementing our products.

**S**haw Systems sets the standard for the recovery of bad debt. **RECOVERY** provides automation and sophisticated features for focusing on vital needs which occur in the later periods of receivables management. Growing delinquencies are driving organizations to restructure their strategies around risk management and distressed debt. Our clear vision helps clients achieve those goals.

Our industry-leading solution will maximize your recoveries by targeting dollars at risk, improving process flows, and effectively managing agency relationships. Supporting end-to-end management of the entire collections life-cycle, our solution streamlines processes and offers results more quickly.

**RECOVERY** provides better management flexibility and control in an efficient manner compared to customized software options. Designed to bring in charge-offs from many systems of record, the system becomes a single platform for consistency and tracking workouts, litigation, bankruptcy, and collateral.

**RECOVERY** incorporates full financial accounting, including payments, fees, expenses, and commissions. Shadow Accounting is available to retain the current contract with the customer as well as the book balance. Workflow automation provides more power to create and modify decision strategies and direct internal resources.



## Highlights

- 360 Degree View of Every Customer Relationship
- Support for Behavioral Analytic Integration
- Workflow Automation Tools
- Shadow and Book Balance Accounting
- Role-Based Screens, Queues, and Activities
- Automated Document Management
- Payment Integration Tools; ACH and Industry Vendors
- Collection Agency Management and Performance
- Unlimited Expense and Fee Income Tools
- Credit Bureau Reporting
- Payment Posting Priorities and IRS Reporting
- Support for Full and Partial Charge-offs

## STRATEGY CONSULTING

Shaw Systems brings in-depth knowledge of delinquency management and best practices to every project. Our consultants have decades of experience serving this industry and your peers. We can analyze your existing business processes and drive substantial improvements throughout the implementation.

## DECISION MANAGEMENT TOOLS

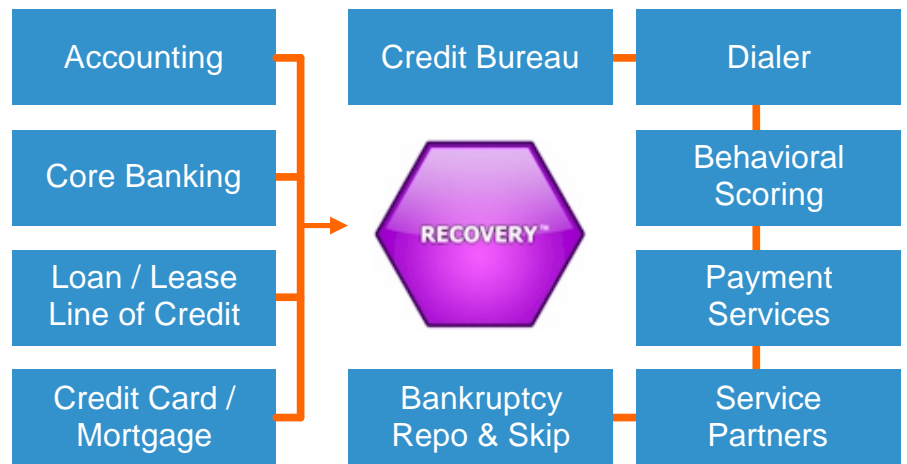
**RECOVERY** provides a framework for integrating internal and third-party decision analytics. The results could affect the type of action required, timeframes, queuing, contact type/frequency, correspondence type/tone, and dialer positioning. This combination can greatly reduce the complexities and time associated with making consistently sound business decisions.

## WORKFLOW AUTOMATION

Leveraging workflow automation to increase process efficiencies can provide significant gains in productivity and operational control. With our tools, recovery resources can be strategically positioned to focus their efforts on key processes and accounts for a maximum return on your investment.

## MANAGEMENT REPORTING

Shaw Systems provides a powerful reporting suite geared towards managing the environment, internal resources, and channel partners. Included in this offering is the ability to integrate customer-specific key performance indicator metrics with industry standard reports. Comprehensive portfolio management fosters a competitive advantage for our customers.



## Company Profile

- Delivering Exceptional Products for Over 40 Years
- Serving the Largest Banks and Finance Companies
- Solutions Deployed on Over 100,000 Desktops
- Supporting Over \$300 Billion in Assets on Shaw Software
- Vast Auto Finance Expertise and Capabilities
- Industry Leadership with World-Class Products
- Expert Management and Technology Consulting Division
- Exceptional Product Value and Comprehensive Support

